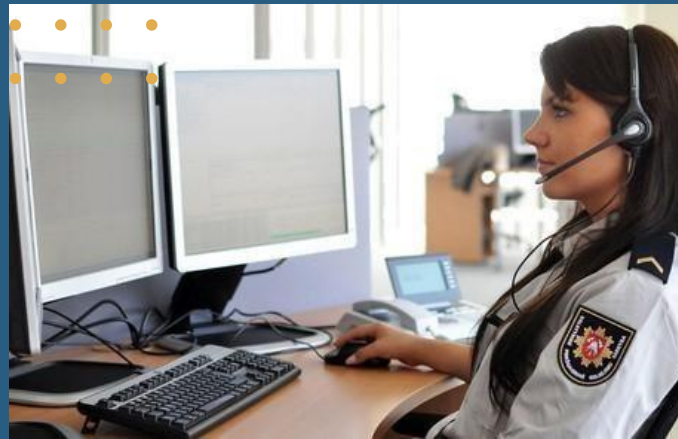


WHAT SHOULD A VICTIM OF CRIME KNOW?

If urgent help is not required, you can report a crime in any of the following ways:

- ♦ by appearing at the nearest police station or submitting a report on the website epolicija.lt;
- ♦ by sending a report by e-mail generaline.prokuratura@prokuraturos.lt.

The telephone number 113 is to be used for non-urgent medical information or advice. You can call this number when you only need medical advice, i.e. when the situation does not pose a threat to human life or health.

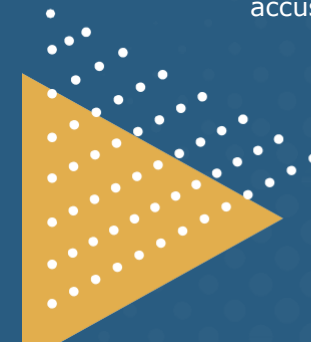


02. Rights of victims

The Code of Criminal Procedure of the Republic of Lithuania (CCP)

guarantees the following rights to persons who are victims of criminal offences:

- ♦ to receive information about the status of criminal proceedings related to them;
- ♦ to give testimony;
- ♦ to submit requests;
- ♦ to file motions for challenge;
- ♦ to participate in the assessment of their special protection needs;
- ♦ to have access to the case file during a pre-trial investigation and in court;
- ♦ to participate in the case hearing in court and appeal against actions of a pre-trial investigation officer, a prosecutor, a pre-trial investigation judge and a court, also appeal against a court judgment or a ruling;
- ♦ to deliver a closing speech;
- to refuse to be informed of the status of the criminal proceedings concerning him or her, unless such refusal would violate the rights of a suspect or an accused person.



3

To call for help at the crime scene, call the emergency number



2



1



Case documents provided to the victim must be translated into must be translated into his/her native language or into another language that he/she speaks.

A victim or his/her representative has the right to submit to a pre-trial investigation officer, a prosecutor or a court a reasoned request also for the translation of other relevant case documents or their parts, which they have the right to access under the procedure set out by the CCP into their native language or into another language that they speak. A victim of crime or his/her representative who does not speak Lithuanian is guaranteed the right to file a complaint or a statement regarding the criminal offence in his/her native language or in another language that he/she or his/her representative speaks, or are ensured the right of access to the services of an interpreter when filing an oral complaint.



A victim has the right to appeal against procedural actions and decisions of a pre-trial investigation officer to a prosecutor who organises and leads a pre-trial investigation.

If the prosecutor refuses to grant the appeal, the decision may be appealed to a senior prosecutor. The prosecutor's procedural actions and decisions may be appealed by the victim to a senior prosecutor. If the senior prosecutor refuses to grant the appeal, his/her decision may be appealed against to a pre-trial investigation judge. Procedural actions or rulings of a pre-trial investigation judge, except for the rulings that are not subject to appeal, may be appealed against by the victim to a higher instance court.



Useful information!



Detailed information about the rights of a victim and how to exercise them is available at:
<https://www.prokuraturos.lt/lt/visuomenei/apie-nukentejusiojo-teises/7210>.





03. Filing a complaint

A natural person who has been the victim of a crime has the right to apply verbally or in writing to a pre-trial investigation body or a prosecutor with a request to open a pre-trial investigation.

Upon receipt of a complaint, a motion or a report on the criminal offence committed, the pre-trial investigation officer or the prosecutor opens a pre-trial investigation and notifies in writing the person who filed the complaint, motion or report.

When refusing to open a pre-trial investigation, the prosecutor or the pre-trial investigation officer draws up a reasoned decision, which is be sent to the person who filed the complaint, motion or report. The decision of the pre-trial investigation officer to refuse to open a pre-trial investigation may be appealed against to a prosecutor, and the prosecutor’s decision – to a pre-trial investigation judge. The procedure for appealing is specified in the decision refusing to open a pre-trial investigation.



Victims residing in a Member State of the European Union other than that where the criminal offence has been committed have the same rights as the persons residing in the State where the criminal offence has been committed.

If a victim is unable to file a complaint in the Member State where the criminal offence has been committed, he/ she may apply to the competent authority in the Member State where he/she resides. Such a complaint must be forwarded as soon as possible to the competent authority in the Member State where the criminal offence has been committed.



04. Compensation for damage and reimbursement of the costs of criminal proceedings

A victim who has suffered property or non-property damage as a result of a criminal offence has the right to get compensation and, in the cases provided for by law, get a compensation from the Fund of Crime Victims under the procedure set out by the Law on Compensation for Damage Caused by Violent Crimes.

For information on how to exercise the right to a compensation from the Fund of Crime Victims, see: <https://tm.lrv.lt/lt/veiklos-sritys-1/smurtiniai-nusikaltimais-padarytos-zalos-kompensavimas/>.



A victim has the right to file a civil claim in criminal proceedings against a suspect or an accused person, or against the persons who are materially liable for acts of a suspect or an accused person.

The court hears such claim together with the criminal case. A civil claim shall be filed by submitting a claim to a pre-trial investigation officer, a prosecutor or a court at any time during proceedings, but not later than until the court begins to examine the evidence.



Reimbursement for travel expenses and salaries

Witnesses, victims, experts, specialists and interpreters who are summoned to appear before a pre-trial investigation officer, a prosecutor, a judge, a court or an institution (official) hearing the case of an administrative offence and who live in a place other than the one to which they are summoned, get reimbursement of the travel expenses to and from the place of summons, accommodation expenses, and get daily allowances.



Witnesses and victims get a compensation for their salaries or a payment for the time away from their usual occupation in proportion to the time they spent with the pre-trial investigation officer, prosecutor, judge, court or the institution (official) hearing the case of an administrative offence.



Compensations to witnesses, victims, experts, specialists and interpreters are paid by the relevant pre-trial investigation institution or the prosecutor's office during pre-trial investigation, by the court during judicial proceedings, and by the institution hearing the case of an administrative offence during administrative proceedings.





06. Legal protection

If you are a victim of crime, you may need legal aid — services of a lawyer.

The lawyer you choose will explain your rights in detail, will help you participate in the criminal proceedings and will defend your interests as a victim.

Legal aid by a lawyer in cases for the compensation of damage is free of charge for all victims, regardless of their income or assets.



Detailed information how to submit an application and application forms are available at the [website of the State guaranteed legal aid](https://vgtpt.lrv.lt/): <https://vgtpt.lrv.lt/>.

07 Support provided to victims by support services

Support services carry out the following functions:

- assess the victim's needs as a result of the criminal offence committed, draw up a plan of support measures together with the victim and organise the provision of support;

www.advokatura.lt

- provide information about the rights of victims and the institutions that can ensure them, and where the victim is a child, about the State Child Rights Protection and Adoption Service, indicate the name, address of the territory of activities, telephone number, e-mail address of the legal entity;
- provide information about institutions and organisations that provide social services; provide emotional and/or psychological support or
- organise its provision; organise temporary accommodation for victims
- who need a safe place (temporary accommodation service, if necessary, is provided immediately at any time of the day); provide information to victims about the services
- provided by healthcare institutions; at the request of the victim, make arrangements for escorting him/her to other institutions and
- organisations; inform the victim who contacts the support service
- directly about the possibility of filing a complaint concerning the criminal offence, from which he/she has suffered, to the competent institution during criminal proceedings, indicate the name of such institution, the address of the territory of its activities, telephone number, and e-mail address; provide information about competent institutions in criminal proceedings (the name of the legal entity, address of the territory of its activities, telephone number, e-mail address) and about the support they provide.



08. Contact details of support services

Public organisation Women's Crisis Centre of Alytus City, Topolių street 10-18, Alytus, tel. No. +37065169959, e-mail: p.info@ammkc.lt

VšĮ Caritas of Kupiškis Deanery, Gedimino street 1A, Kupiškis, tel. No. +37060614837
e-mail: kupiskiocaritas@gmail.com

Women's Employment and Information Centre of Anykščiai, J. Biliūno street 7, Anykščiai, tel. No. +37 0668211 66, e-mail: anyksciumoterys@gmail.com; anpagalba@gmail.com

Women's Crisis Centre of Kaunas County, Vaidoto street 115, Kaunas, tel. No. +37037340027; +37066821 232, e-mail: kriziucentras@kamkc.lt; pagalbostarnyba@kamkc.lt

Association Kauno moterų linija, Vaidoto street 115, Kaunas, tel. No. +37 061840044; +37 066310879, e-mail: info@moterulinija.lt; pagalba.kml@gmail.com

Public institution Social and Psychological Support Centre of Klaipėda, Smilčių street 5, Klaipėda, tel. No. +37046350099; +37 065521 030, e-mail: kmn@moteriai.lt; pagalba@ksppc.lt



Panevėžys Branch of Lithuanian agency SOS Children, Rožių street 19, Panevėžys, tel. No. +37069986866 +37068480600, e-mail: paramosnamai@gmail.com; pagalba.nukentejusiems@gmail.com

Women's Rights Association, Gedimino street 47- 105, Kaunas, tel. No.+37067533833, e-mail: pagalba.mota@gmail.com

Innovation Centre for Women's Activities, Aušros alley 64, Šiauliai, +37069033788, +37065224232, e-mail: mvic@splius.lt

Emotional Support and Advice Centre, V. Didžiojo street 1, Raseiniai, tel. No. +37067070303, e-mail: info@raseiniukriziucentras.lt; sptpagalba@gmail.com



Women's Employment and Information Centre of Tauragė, V. Kudirkos street 9, Room 1 2 Tauragė, tel. No. +370690331 63, e-mail: taurage@moterscentras.lt

Crisis Centre of Telšiai, Džiugo street 6, Telšiai, tel. No. +3706711 6590, +37060351559 , e-mail: kriziucentras@gmail.com, pagalba.telsiai@gmail.com

Social Services Centre of Šiauliai district municipality, J. Basanavičiaus street 7, Kuršėnai, tel. No. +37061753247, +37061510512 e-mail: danguole.kraskauskiene@siauliuraj.lt; sigita.jokubaitiene@siauliuraj.lt

Family Support Centre for Missing People, Laisvės avenue 60-718, Vilnius, tel. No. +37052483353, +37068708653 e-mail: centras1@missing.lt; centras@missing.lt

Public Health Office of Ukmergė district municipality, Deltuvos street 19, Ukmergė, tel. No. +37034046526, e-mail: ursvsb@gmail.com

Association Minties bitės, Ežero street 8-1,
Šiauliai, tel. No. +37060935795; +37067956301,
e-mail: a.navickiene@socin.lt;
asociacija@mbites.lt

Vilnius Archdiocese Caritas, M. K. Paco street 4, Vilnius,
tel. No. +37069990866
e-mail: pagalba@vilnius.caritas.lt

VšĮ Žmogiškųjų išteklių stebėsenos ir plėtros biuras,
P. Višinskio street 34, Šiauliai,
tel. No. +37068496357, e-mail: isdrisk@zispb.lt



09. Useful Links



<https://tm.lrv.lt/lt/nukentejusiems-nuo-nusikaltimu>

<https://www.nukentejusiems.lt>

<https://bpc.lrv.lt/lt/numeris-112>

<https://sam.lrv.lt/lt/struktura-ir-kontaktine-informacija/nacionalines-sveikatos-sistemas-istaigos/savivaldybiu-asmens-sveikatos-prieziuros-istaigos/>

<https://www.teismai.lt/lt/visuomenei-ir-ziniasklaidai/teismai-ir-teisejai/teismu-kontaktai/1700>

<https://www.specializuotospagalboscentras.lt>